No. 65  
-SW/2K-07/16  
Dt. 17.02.2018

From: Secretary to the Government of West Bengal

To: Joint Controller General of Accounts & State Nodal Officer, PFMS,  
O/o Controller General of Accounts,  
Ministry of Finance, Department of Expenditure  
Public Financial Management System – PFMS  
3rd & 4th Floor, Shivaji Stadium Annex  
Connaught Place, Shaheed Bhagat Singh Marg  
New Delhi – 110001.

Sub: Request for addressing the issues of Kanyashree Prakalpa

Sir,

The CPSMS application was integrated with Kanyashree Prakalpa in 2014 and since then our department is using PFMS. I would like to draw your attention to certain issues which require immediate redressal:

<table>
<thead>
<tr>
<th>Issues</th>
<th>Support Requested</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rejection of cases on account of Aadhaar No already flagged in your system:</td>
<td>As Kanyashree does not make AADHAAR based payments, it was suggested that we should send files without Aadhaar details.</td>
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</table>
| Although Kanyashree does not make Aadhaar based payments, a beneficiary’s Aadhaar number, whenever available, is captured in the Kanyashree database. Till date, the Aadhaar number has been furnished, along with the necessary bank information to the PFMS portal. Some beneficiaries marked as "Accepted" after account verification by CBS, were subsequently removed by DPMU due to name mismatch. Such beneficiaries are supposed to fill fresh form once again with their Aadhaar values and resubmitted to CBS for account verification. On resubmission, however, these beneficiaries are marked as “rejected” due to Duplicate Aadhaar details by CBS. Citing one of the following error codes:- | a. Please confirm that the PFMS system will allow this in which case we will submit cases without Aadhaar numbers.  
b. Please also suggest a protocol for the cases that have already been rejected using these codes, so that they can be processed on resubmission.  
In cases where bank account details are found to be erroneous by the PFMS, the records are marked as rejected and sent back to the Kanyashree portal. When such rejected cases are corrected and resubmitted to the PFMS Portal, they are rejected again with one of the following codes. |
| a. Error Code: CBE00007: Aadhaar Number already exists for same Beneficiary Type and Scheme  
b. Error Code: CBE0008: Duplicate Beneficiary Name, Bank Account No. and Bank Name not allowed for the same scheme. |
<table>
<thead>
<tr>
<th>Case Description</th>
<th>Details</th>
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| **c. Error Code: CBE0033: Duplicate Aadhaar Number found in the File**  
(Around 25,000 cases for 2016-17 & 2700 cases for 2017-18 are stuck due to this issue.) | Please correct this so that all records should return with complete details. |
| **2. Response files returned with Beneficiary Bank Account Name field blank**  
Several response files have been returned to the Kanyashree Portal with the beneficiary bank account name field blank.  
(Around 7,200 cases for 2016-17 & 3,200 cases for 2017-18 are stuck) | |
| **3. Cases that have not returned to Kanyashree Portal**  
Several files have been sent to the PFMS portal for which no response files have been received by the Kanyashree System.  
The PFMS team confirms that some of these files are in the PFMS portal, and some have been archived.  
(Around 35,000 cases for 2016-17 & 2.4 Lakh cases for 2017-18 are stuck) | Please expedite the return of files for which no response has been sent.  
Files that have been archived may be returned in Excel format. |
| **4. We have no protocols for processing the following Error Code: CBE0054: No response received from bank within specified days** | Please provide protocols |
| **5. In several cases, the PFMS portal has sent two response files for a beneficiary – one response being a rejection, and another, almost simultaneously, being a success.**  
It has been observed that for a given beneficiary, different account verification status has been found in two different response files sent from CBS Bank Server, in one response file beneficiary has been marked as "Accepted" (ACPT), while in other response file, same beneficiary is marked as "Rejected" (RJCT)  
(Around 2500 cases) | Please diagnose why this problem is arising, and provide the necessary solution. |
| **6. We do not have the protocol where files may be resent for verification after being returned after 10 days due to no response from the banks.** | Please provide protocols |

Encl: Details of the Cases/Files as above  
(Nine sheets)

No. 65 -SW/1(4)

Copy Forwarded for kind information to:

1. PS to HMoS (IC), Dept. of WCD & SW, GoWB.  
2. SIO & DDG, NIC, WB, Salt Lake.  
3. Smt Maitreyi Banerjee, Senior Technical Director & Addl SIO, NIC, WB  
4. Dr Subrata Roy Gupta, Scientist D, NIC, WB.

Yours faithfully,

Secretary

Dt. 17.02.18

Joint Secretary