Kanyashree Mobile Application User’s Manual, Release 2.0

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1. **About the mobile application**

This is the application designed and developed for Kanyashree Girls as well as Kanyashree Administrators. With this mobile application Kanyashree Girls can able to know status of the application in various stages, can able to lodge grievance, can able to work with virtual workspace with user-id and password. This mobile application will also help Kanyashree Administrators at various levels to carry out their work with respective dedicated virtual workspace protected with unique user-id and password.
2. Getting Started

Anyone can use this mobile application. They need to install this application on their Android mobile handset.

2.1. How to get the application

User can get the mobile application from the website www.kanyashree.gov.in

The Red highlighted area in the Home page of the website contains link for downloading the mobile application. Also, QR code can be used for downloading the mobile application.

2.2. Compatibility

This application is compatible with Android 5.0 (Lollipop) or higher version. Besides that, device must have internet connectivity facilities.

*Please do not perform the installation on the device below Android 5.0 operating system. Because the application will not work properly and may cause permanent damage to the handset.
2.3. **Home Screen**

![Home Screen Diagram]

- **1.** Notification Icon
- **2.** Mobile Alerts
- **3.** Know Your Applicant ID
- **4.** Track Application Status
- **5.** Lodge Grievance
- **6.** Media
- **7.** District Portlet
- **8.** Dashboard
- **9.** Kanyashree Corner
- **10.** Kanyashree's Login
- **11.** Official Login

For Official Use
Option-1 - Side Menu

Side Menu contains various options such as
- Know Your Applicant Id
- Track Application Status
- Lodge Grievance
- Awards and Recognition
- Intra Kanyashree Login
- View Dashboard

For easy access of the options it will be useful at any time in the mobile app.
Option-2 - Notification

This section is responsible for notifying user any notices pushed by Kanyashree Authorities.
Option-3- Know Your Applicant-Id

Please select year of Application
Please select district of Applicant
Please select block of Applicant
Please select Applicant school
Please select Scheme Type
Please select Date of Birth of Applicant
Please enter the serial number of Application Form

Please Click on Submit Button to Know the Applicant ID

If you have forgotten the Applicant Id which is unique for all Kanyashree Girls. This section in the mobile application will help to Know the Applicant Id. To retrieve the Applicant Id user needs to fill up the above data correctly.

After filing up the correct data and submission of the data, the following screen will come with Applicant Id, Applicant Name and Applicant’s Father Name.
A Kanyashree Girl must remember or note down the Applicant Id for use in other activities. Each time the application may prompt for Applicant Id from the Kanyashree Girl.
Option-4- Track the Application Status

This section will help Kanyashree Girls to know the status of the Application. If the required data are correct then following screen will pop-up showing the details of the Applicant such as Applicant Name, Applicant father’s name, Applicant’s Bank Account Number, Application Status such as whether forwarded to BDO/SDO for verification or verified or forwarded to DPMU or Sanction Finalized.

Please select Year of Application
Please select scheme of Application
Please enter your Applicant Id
Please enter your Date of Birth
Click on Submit Button to know the status of the Application
The following screen shows the status of the Application. The green tick signifies that Application has already forwarded to BDO/SDO for verification, again it is verified and forwarded to DPMU and Sanction against application already finalised.

Status of the Application against the Applicant Id shown
Option-5- Lodge Grievance

This section will help Kanyashree Girls to register their grievance as well as to view the status of the grievance redressal against registered one. If you click on the Lodge Grievance following Pop-up will come showing two options

1. Lodge Grievance
2. Status of Redressal
Enter your Applicant Id
Select Your Application year

Can view details of Applicant
Click on Forward Button

Can view details of Institution
Click on Forward Button

Select Type Grievance in details
Click on submit followed by correct captcha

captcha field
After submission Grievance Id will be created, which will be used for checking Status of Redressal.

Enter your Grievance Id
Enter correct Captcha

Click on Check Status to know the Status of the Grievance

Status of the Grievance
Option-6- Media

This section consists of Videos, Events, Photographs, Audios uploaded by organising District Officials.

Video section consists of two sub sections

1. Achievements- This section consists of various awards ceremony video uploaded in the YouTube.
2. Uploaded- This section consists of various videos uploaded by the District Officials.

Event section will show various events celebrated on behalf of Kanyashree Activities in different districts.

Photo section will show various photo gallery which consists of different achievements, celebration photographs on behalf of Kanyashree Activities.

Audio section consists of few audio recordings.
Event Section

Photo Gallery

Audio Section
Option-7- District Portlet

This section will show various activities held on behalf of Kanyashree Girls. User can view District Wise activities by selecting proper district.
Option-8- Dashboard

This section will show the total Application Status of the Kanyashree
Option-9- Kanyashree Corner

This section will show the experience shared by Kanyashree Girls.
Option-10- Kanyashree’s Login

Personalized Dashboard for all Kanyashree Girl with following options

- **Check Status**- Can check status of the Application
- **Share Experience**- Can share experience of her journey being a Kanyashree girl
- **Grievance Lodging**- Can Lodge Grievance
- **Grievance Redressal**- Can check status of Grievance Redressal
- **e-Learning**- Can study e-Learning materials
Check Status

Share Your Experience

Status of the Application

Write your Experience by selecting proper category

Click on Submit
**e-Learning**

This section will help Kanyashree Girls to study the e-Learning materials.
Option-11 - Official Login

After successful Sign-In user will be redirected to the respective dashboard.
Official Dashboard consists of following sections

1. Utility Section-
   This section is the personalized dashboard for Administrative personnel. This section provides a quick view of Total Applications both K1 and K2, Unique Applications, Unique No of Girls applied, District wise Data Entry Status and Search Option.

2. Publications-
   This section will help Administrators to Upload new events, to Upload New Banner and to Upload new videos.

Total Applications Uploaded and Sanctioned for K1 and K2 can be viewed
Total Unique Applications Number can be viewed
Total Unique Girls enrolled can be viewed
District wise Data Entry Status can be viewed
Search option can be used to search By Applicant Id & Year, by Serial No & Year, by Applicant Details, by Sanction Order No & Year
3. Troubleshooting

1. Login not possible
   -- Internet connectivity may not be there.
   -- Check internet connection
   -- Check entered data properly.

2. Applicant Data not found
   -- Entering wrong data.
   -- Check entered data.
   -- Internet connectivity problem
   -- Check internet connection.

3. New App not working after downloading (If old App exists in device)
   -- Uninstall the old App
   -- Then install the new App.

4. Data not coming properly in App
   -- Internet connection issue.
   -- Check internet connection

5. Fresh installation of new App
   -- If Alert of ‘updated your app’ pop up.
   -- Close the App and reopen the App.

6. Installation problem
   -- Out of Space in Phone Memory.
   -- Minimum space required 20 Mb.
Thank You